

Conflict Resolution

A scripted example of how an adult would support children in conflict

- **Approach the children calmly and ask them to explain what the problem is**

“I can see that you’re upset. Can you tell me what’s wrong?”

- **If they are arguing over a toy, the adult needs to hold it. The adult then will relay what’s happening**

“You both want a turn with the car?”

- **Ask the children for ideas on how to solve the problem**

“What can we do to make sure you are both feeling happy again?”

- **If the children are not able to suggest an alternative the adult will give support and suggest they take turns or find another toy they can play with together**